

Moonlight Events

Romantic Pop-Up Picnics Under the Stars



Booking Policy

- All bookings must be made **at least 5 days in advance**.
 - Your picnic will be **fully set up** upon your arrival at your chosen location. Once your party arrives, we will step away and return at the agreed end time for clean-up. Please message us if your event ends early.
 - Clients are **responsible for all items** from the time of setup until the scheduled end time.
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Bad Weather Policy

- We monitor the weather carefully for every event.
 - If bad weather is expected, clients will be notified **before the event** and may choose to **reschedule (subject to availability)**.
 - If rescheduling is not possible and the client chooses to cancel, a **\$50 cancellation fee** will apply. You will be refunded the remaining balance (excluding any **non-refundable vendor or permit fees**).
 - If bad weather occurs **during the picnic**, unfortunately no refund can be issued.
 - An **indoor location** (such as your home) is a great alternative and can be arranged in advance.
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Cancellations & Refunds

- To cancel a booking, please contact us at reservations@moonlighteventsllc.com and include your booking details.
 - Cancel up to **72 hours in advance** for a refund (minus a \$50 cancellation fee and any vendor/permit costs).
 - **No-shows are not eligible** for a refund or rescheduling.
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Rescheduling

- To request a refund, email reservations@moonlighteventsllc.com with your booking details.
 - You may reschedule your event up to **72 hours before** your scheduled picnic.
 - The rescheduled date must be within **30 days** of the original event date.
 - We will try our best to reschedule any vendors but they may not be able to be rescheduled. In the case it can not be rescheduled we can still deliver any food that you have ordered.
 - **No-shows are not eligible** for a refund or rescheduling.
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Location Policy

- We may adjust your picnic's location slightly to ensure the **best experience** possible. This could be for reasons such as **safety, shade, privacy, or scenic views**.
- While we aim to honor your preferred spot, we **cannot guarantee an exact setup location**, especially in public spaces.
- Setup must be within **50 meters of accessible parking**.
- If your chosen location is not accessible, we will set up in the **nearest suitable area**.
- Please note: We do not guarantee privacy in public parks or spaces.

- Travel is included within **25 miles of Kimberly, ID**. Locations beyond this radius will incur a distance-based fee.
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Alcohol Policy

- Moonlight Events **does not provide alcohol**.
 - Alcohol **is not permitted** in public parks unless otherwise specified.
 - On private property, alcohol is permitted **at the owner's discretion**.
 - Clients may bring their own food and drinks, but **Moonlight Events is not responsible** for any incidents, damages, or injuries related to alcohol consumption.
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Equipment Responsibility

- All picnic equipment is the **property of Moonlight Events**.
 - Items must be returned in **good condition**.
 - Loss, damage, or stains may result in **replacement or professional cleaning fees**.
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Tardy Policy

- Your picnic begins and ends at the **scheduled times**, regardless of arrival time.
 - If you are **more than 30 minutes late**, we reserve the right to begin clean-up.
 - Time lost due to lateness **cannot be extended** unless arranged beforehand.
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Liability Waiver

By booking a picnic with Moonlight Events, you acknowledge and agree to the following:

- You voluntarily assume all risks associated with outdoor activities, including but not limited to injuries, allergic reactions, insect bites, and unpredictable weather.
- Moonlight Events is not responsible for any personal injuries, loss, or damage to personal belongings during the event.
- You acknowledge that food allergies and dietary preferences must be disclosed in advance. We are not liable for allergic reactions due to undisclosed sensitivities.
- You release Moonlight Events, its owners, employees, and partners from any liability, claims, or demands arising from participation in the event.

By proceeding with payment, you confirm that you have read, understood, and agreed to these terms.